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2001 MAY -2 & 11: 32

OFFICE WEST VIRGINIA SECRETARY OF STATE

# WEST VIRGINIA LEGISLATURE

Legular Session, 2001



(By Senator Snyder, et al

PASSED \_\_\_\_\_ Floril 14, 2001 In Effect <u>adays</u> from Passage

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2001 MAY -2 P 11: 32

OFFICE WEST VIRGINIA SECRETARY OF STATE

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#### COMMITTEE SUBSTITUTE

#### FOR

# Senate Bill No. 204

(SENATORS SNYDER, FANNING, MCCABE, OLIVERIO, ROSS, DEEM AND MINARD, original sponsors)

[Passed April 14, 2001; in effect ninety days from passage.]

five thirty-nine AN ACT to repeal article thirty-nine, chapter five of the code of West Virginia, one thousand nine hundred thirty-one, as amended; to amend said code by adding thereto a new chapter, designated chapter thirty-nine-a; to amend chapter forty-six-a of said code by adding thereto a new article, designated article six-i; and to amend article eight, chapter fifty-five of said code by adding thereto a new section, designated section fifteen, all relating generally to electronic commerce and the uniform electronic transactions act; defining terms; adopting the uniform electronic transaction act; providing that the act applies to electronic records and electronic signatures relating to transactions covered by the act; creating exemptions; providing that the act does not create or alter substantive law; applying the act upon

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#### **Enr. Com. Sub. for S. B. No. 204] 2 SE** : [] <sup>C</sup> <u>C</u> - Υλί, μέρος

agreement of the parties to a transaction; providing that All parties may vary the effect of the act by agreement; provid-**TATE** ing that the right not to conduct transactions by electronic means may not be waived; providing for the construction and application of the act; providing that records, signatures and contracts may not be denied legal effect or enforceability solely because they are in electronic form; providing that an electronic record satisfies the legal requirement that a record be in writing; providing that electronic signature satisfies the legal requirement for a signature; recognizing the legal effect of providing or sending information by electronic means; establishing the requirements for providing or sending information by electronic means; providing that when a law, other than this act, contains specific requirements for a record, an electronic record must meet those requirements; providing that an electronic record or signature is attributable to the person creating it; establishing requirements for showing an electronic record or signature was created by a specific person; providing protection for the conforming party against the nonconforming party in the event of a change or error; establishing a procedure for correcting errors; establishing when other law applies when a error or change has occurred; authorizing electronic notarization and acknowledgment; establishing requirements for retention of electronic records as originals; providing that a legal requirement to retain or present a record, including a check, in its original form may be satisfied by an electronic record; providing that an electronic record may satisfy the legal requirements for retaining records for evidentiary, audit or like purposes unless specifically prohibited by law; providing that an electronic record or signature may not be excluded from evidence solely because it is in electronic form; authorizing formation of contracts through automated transactions; providing that the terms of a contract formed by an automated transaction will be determined by applicable substantive law; establishing the conditions under which an electronic record is considered to have been sent; establishing the conditions under which an electronic record is considered to have been received; providing that an electronic record

will be deemed to have been sent from the sender's place of business; providing that an electronic record will be deemed to have been received at the receiver's place of business; providing that, where the sender or receiver has more than one place of business, the place of business of that person is the place having the closest relationship to the underlying transaction; providing that if the sender or receiver does not have a place of business, the place of business of that person is his or her residence; providing that an electronic record is received even if no individual is aware of its receipt: providing that receipt of an electronic acknowledgment from an information processing system establishes that the record was sent but does not, by itself, establish that the content received is the same as what was sent; establishing the circumstances under which the legal effect of sending or receipt of an electronic record is controlled by other applicable law; providing that parts of this article may not be waived or varied by an agreement between the parties; defining transferrable records for purposes of using electronic means to transfer or maintain such records; establishing the requirements for using electronic means to transfer or maintain transferable records; providing for the applicability of the uniform commercial code to electronic transferable records; stating relationship with federal law; requiring information be given to consumer prior to obtaining consent; requiring consumer consent to electronic transactions; providing for withdrawal of consent; requiring consumer be informed when certain changes occur; providing that nothing in article affects content or timing of disclosure or other requirements under applicable substantive law; providing for effect of failure to obtain electronic consent or confirmation; providing that this article does not apply to consumer consent given or records provided prior to the enactment of this act; providing that oral communication or recording of an oral communication is not an electronic record; providing for retention, accuracy and accessibility of electronic records; providing that requirements for retaining originals and checks may be met by electronic means; providing that the legal effect, validity or enforceability of an electronic

record may be denied if the electronic record is not in a form that can be retained and accurately reproduced; providing for certain notices that may not be sent in electronic form; providing for severability; providing for the applicability of the consumer protection portions of the federal electronic signatures in global and national commerce act; providing definitions: establishing the requirements for the acceptance of electronic signatures by governmental entities; requiring governmental entities choosing to use electronic signatures to participate in the secretary of state's registry and follow the secretary of state's rules; authorizing governmental entities to adopt an ordinance, rule or official policy relating to use of digital signatures; requiring public notice of a governmental entity's acceptance of electronic signatures; authorizing the secretary of state to propose legislative rules relating to the standards and processes for the use of electronic signatures by governmental entities; designating the secretary of state as the certification authority and repository for certain governmental agencies using electronic signatures; requiring the secretary of state to regulate electronic transactions and digital signature verifications; setting forth the powers and duties of the secretary of state with regard to governmental use of electronic transactions; providing that no specific form of technology, process or standard is required by this article; authorizing the secretary of state to revoke a signature key believed to be stolen, fraudulently used or otherwise compromised; providing that the secretary of state is not liable for any transaction compromised by an illegal act or inappropriate use of an electronic signature; providing for severability; defining terms; providing for electronic response to electronic notices; explaining when an electronic record is actually received; providing for electronic transferable records; explaining relationship to federal law; providing for waiver; providing for severability; and establishing a choice of law limitation providing that the laws of West Virginia are applicable for any computer information agreements.

Be it enacted by the Legislature of West Virginia:

That article thirty-nine, chapter five of the code of West Virginia, one thousand nine hundred thirty-one, as amended, be repealed; that said code be amended by adding thereto a new chapter, designated chapter thirty-nine-a; that chapter forty-sixa of said code be amended by adding thereto a new article, designated article six-i; and that article eight, chapter fifty five of said code be amended by adding thereto a new section, designated section fifteen, all to read as follows:

#### CHAPTER 39A. ELECTRONIC COMMERCE.

#### ARTICLE 1. UNIFORM ELECTRONIC TRANSACTIONS ACT.

#### §39A-1-1. Short title.

1 This article may be cited as the uniform electronic 2 transactions act.

#### §39A-1-2. Definitions.

1 In this chapter:

2 (1) "Agreement" means the bargain of the parties in
3 fact, as found in their language or inferred from other
4 circumstances and from rules, regulations and procedures
5 given the effect of agreements under laws otherwise
6 applicable to a particular transaction.

7 (2) "Automated transaction" means a transaction 8 conducted or performed, in whole or in part, by electronic 9 means or electronic records in which the acts or records of 10 one or both parties are not reviewed by an individual in 11 the ordinary course in forming a contract, performing 12 under an existing contract or fulfilling an obligation 13 required by the transaction.

(3) "Computer program" means a set of statements or
instructions to be used directly or indirectly in an information processing system in order to bring about a certain
result.

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18 (4) "Contract" means the total legal obligation resulting

19 from the parties' agreement as affected by this article and20 other applicable law.

21 (5) "Electronic" means relating to technology having

21 (5) Electronic means relating to technology having
22 electrical, digital, magnetic, wireless, optical, electromag23 netic or similar capabilities.

(6) "Electronic agent" means a computer program or an
electronic or other automated means used independently
to initiate an action or respond to electronic records or
performances, in whole or in part, without review or
action by an individual.

(6) "Electronic record" means a record created, generated, sent, communicated, received or stored by electronic
means.

32 (7) "Electronic signature" means an electronic sound,
33 symbol or process attached to or logically associated with
34 a record and executed or adopted by a person with the
35 intent to sign the record.

36 (9) "Governmental agency" means an executive, legisla37 tive or judicial agency, department, board, commission,
38 authority, institution or instrumentality of the federal
39 government or of a state or of a county, municipality or
40 other political subdivision of a state.

(10) "Information" means data, text, images, sounds,codes, computer programs, software, databases or the like.

43 (11) "Information processing system" means an elec44 tronic system for creating, generating, sending, receiving,
45 storing, displaying or processing information.

46 (12) "Person" means an individual, corporation, business
47 trust, estate, trust, partnership, limited liability company,
48 association, joint venture, governmental agency, public
49 corporation or any other legal or commercial entity.

(13) "Record" means information that is inscribed on a
tangible medium or that is stored in an electronic or other
medium and is retrievable in perceivable form.

53 (14) "Security procedure" means a procedure employed 54 for the purpose of verifying that an electronic signature, record or performance is that of a specific person or for 55 56 detecting changes or errors in the information in an 57 electronic record. The term includes a procedure that requires the use of algorithms or other codes, identifying 58 59 words or numbers, encryption or callback or other ac-60 knowledgment procedures.

(15) "State" means a state of the United States, the
District of Columbia, Puerto Rico, the United States
Virgin Islands or any territory or insular possession
subject to the jurisdiction of the United States. The term
includes an Indian tribe or band or Alaskan native village
which is recognized by federal law or formally acknowledged by a state.

68 (16) "Transaction" means an action or set of actions
69 occurring between two or more persons relating to the
70 conduct of business, commercial or governmental affairs.

#### §39A-1-3. Scope.

(a) Except as otherwise provided in subsection (d) of this
 section, this article applies to electronic records and
 electronic signatures relating to a transaction.

4 (b) This chapter does not apply to a transaction to the 5 extent it is governed by:

6 (1) A law governing the creation and execution of wills,7 codicils or testamentary trusts; and

8 (2) The Uniform Commercial Code other than sections
9 one hundred seven and two hundred six, article one,
10 chapter forty-six of this code and articles two and two-a
11 of said chapter.

- 12 (c) This article applies to an electronic record or elec-
- 13 tronic signature otherwise excluded from the application
- 14 of this article under subsection (b) of this article to the
- 15 extent it is governed by a law other than those specified in
- 16 said subsection.
- 17 (d) A transaction subject to this article is also subject to
- 18 other applicable substantive law.

#### §39A-1-4. Prospective application.

- 1 This article applies to any electronic record or electronic
- 2 signature created, generated, sent, communicated, received
- 3 or stored on or after the effective date of this article.

### §39A-1-5. Use of electronic records and electronic signatures; variation by agreement.

- 1 (a) This article does not require a record or signature to
- 2~ be created, generated, sent, communicated, received,
- 3 stored or otherwise processed or used by electronic means
- 4 or in electronic form.

5 (b) This article applies only to transactions between 6 parties, each of which has agreed to conduct transactions 7 by electronic means. Whether the parties agree to conduct 8 a transaction by electronic means is determined from the 9 context and surrounding circumstances, including the 10 parties' conduct.

(c) A party that agrees to conduct a transaction by
electronic means may refuse to conduct other transactions
by electronic means. The right granted by this subsection
may not be waived by agreement.

(d) Except as otherwise provided in this article, the
effect of any of its provisions may be varied by agreement.
The presence in certain provisions of this article of the
words "unless otherwise agreed", or words of similar
import, does not imply that the effect of other provisions
may not be varied by agreement.

21 (e) Whether an electronic record or electronic signature

22 has legal consequences is determined by this article and

23 other applicable law.

# §39A-1-6. Construction and application.

- 1 This article must be construed and applied:
- 2 (1) To facilitate electronic transactions consistent with3 other applicable law;
- 4 (2) To be consistent with reasonable practices concern-
- 5 ing electronic transactions and with the continued expan-6 sion of those practices; and
- 7 (3) To effectuate its general purpose to make uniform
  8 the law with respect to the subject of this article among
  9 states enacting it.

# §39A-1-7. Legal recognition of electronic records, electronic signatures and electronic contracts.

- (a) A record or signature may not be denied legal effect
   or enforceability solely because it is in electronic form.
- 3 (b) A contract may not be denied legal effect or 4 enforceability solely because an electronic record was used 5 in its formation.
- 6 (c) If a law requires a record to be in writing, an elec-7 tronic record satisfies the law.
- 8 (d) If a law requires a signature, an electronic signature9 satisfies the law.

# §39A-1-8. Provision of information in writing; presentation of records.

- 1 (a) If parties have agreed to conduct a transaction by
- 2 electronic means and a law requires a person to provide,
- 3 send or deliver information in writing to another person,
- 4 the requirement is satisfied if the information is provided,
- 5 sent or delivered, as the case may be, in an electronic

6 record capable of retention by the recipient at the time of

7 receipt. An electronic record is not capable of retention by

8 the recipient if the sender or its information processing

9 system inhibits the ability of the recipient to print or store

10 the electronic record.

(b) If a law other than this article requires a record: (i)
To be posted or displayed in a certain manner; (ii) to be
sent, communicated or transmitted by a specified method;
or (iii) to contain information that is formatted in a certain
manner, the following rules apply:

16 (1) The record must be posted or displayed in the17 manner specified in the other law.

(2) Except as otherwise provided in subdivision (2),
subsection (d) of this section, the record must be sent,
communicated or transmitted by the method specified in
the other law.

(3) The record must contain the information formattedin the manner specified in the other law.

(c) If a sender inhibits the ability of a recipient to storeor print an electronic record, the electronic record is notenforceable against the recipient.

27 (d) The requirements of this section may not be varied28 by agreement, but:

(1) To the extent a law other than this article requires
information to be provided, sent or delivered in writing
but permits that requirement to be varied by agreement,
the requirement under subsection (a) of this section that
the information be in the form of an electronic record
capable of retention may also be varied by agreement; and

(2) A requirement under a law other than this article to
send, communicate or transmit a record by first class mail,
postage prepaid, regular United States mail, certified mail
or registered mail, may be varied by agreement to the
extent permitted by the other law.

# §39A-1-9. Attribution and effect of electronic record and electronic signature.

(a) An electronic record or electronic signature is
 attributable to a person if it was the act of the person. The
 act of the person may be shown in any manner, including
 a showing of the efficacy of any security procedure applied
 to determine the person to which the electronic record or
 electronic signature was attributable.

7 (b) The effect of an electronic record or electronic 8 signature attributed to a person under subsection (a) of 9 this section is determined from the context and surround-10 ing circumstances at the time of its creation, execution or 11 adoption, including the parties' agreement, if any, and 12 otherwise as provided by law.

#### §39A-1-10. Effect of change or error.

- 1 If a change or error in an electronic record occurs in a
- 2 transmission between parties to a transaction, the follow-
- 3 ing rules apply:

4 (1) If the parties have agreed to use a security procedure 5 to detect changes or errors and one party has conformed to 6 the procedure, but the other party has not and the 7 nonconforming party would have detected the change or 8 error had that party also conformed, the conforming party 9 may avoid the effect of the changed or erroneous elec-10 tronic record.

(2) In an automated transaction involving an individual,
the individual may avoid the effect of an electronic record
that resulted from an error made by the individual in
dealing with the electronic agent of another person if the
electronic agent did not provide an opportunity for the
prevention or correction of the error and, at the time the
individual learns of the error, the individual:

18 (A) Promptly notifies the other person of the error and19 that the individual did not intend to be bound by the20 electronic record received by the other person;

(B) Takes reasonable steps, including steps that conform
to the other person's reasonable instructions, to return to
the other person or, if instructed by the other person, to
destroy the consideration received, if any, as a result of the
erroneous electronic record; and

26 (C) Has not used or received any benefit or value from27 the consideration, if any, received from the other person.

(3) If neither subdivision (1) nor subdivision (2) of this
section applies, the change or error has the effect provided
by other law, including the law of mistake, and the parties'
contract, if any.

32 (4) Subdivisions (2) and (3) of this subsection may not be33 varied by agreement.

### §39A-1-11. Notarization and acknowledgment.

I If a law requires a signature or record to be notarized, acknowledged, verified or made under oath, the requirement is satisfied if the electronic signature of the person authorized to perform those acts, together with all other information required to be included by other applicable law, is attached to or logically associated with the signature or record.

§39A-1-12. Retention of electronic records; originals.

1 (a) If a law requires that a record be retained, the 2 requirement is satisfied by retaining an electronic record 3 of the information in the record which:

4 (1) Accurately reflects the information set forth in the 5 record after it was first generated in its final form as an 6 electronic record or otherwise; and

7 (2) Remains accessible for later reference.

8 (b) A requirement to retain a record in accordance with 9 subsection (a) of this section does not apply to any information the sole purpose of which is to enable the record tobe sent, communicated or received.

(c) A person may satisfy subsection (a) of this section by
using the services of another person if the requirements of
said subsection are satisfied.

(d) If a law requires a record to be presented or retained
in its original form, or provides consequences if the record
is not presented or retained in its original form, that law
is satisfied by an electronic record retained in accordance
with subsection (a) of this section.

(e) If a law requires retention of a check, that requirement is satisfied by retention of an electronic record of the
information on the front and back of the check in accordance with subsection (a) of this section.

(f) A record retained as an electronic record in accordance with subsection (a) of this section satisfies a law
requiring a person to retain a record for evidentiary, audit,
or like purposes, unless a law enacted after the effective
date of this article specifically prohibits the use of an
electronic record for the specified purpose.

30 (g) This section does not preclude a governmental agency
31 of this state from specifying additional requirements for
32 the retention of a record subject to the agency's jurisdic33 tion.

# §39A-1-13. Admissibility in evidence.

1 In a proceeding, evidence of a record or signature may

 $2 \quad {\rm not} \ {\rm be} \ {\rm excluded} \ {\rm solely} \ {\rm because} \ {\rm it} \ {\rm is} \ {\rm in} \ {\rm electronic} \ {\rm form}.$ 

### §39A-1-14. Automated transaction.

1 In an automated transaction, the following rules apply:

2 (1) A contract may be formed by the interaction of

3 electronic agents of the parties, even if no individual was

4 aware of or reviewed the electronic agents' actions or the

5 resulting terms and agreements.

6 (2) A contract may be formed by the interaction of an electronic agent and an individual, acting on the individ-7 ual's own behalf or for another person, including by an 8 interaction in which the individual performs actions that 9 10 the individual is free to refuse to perform and which the individual knows or has reason to know will cause the 11 12electronic agent to complete the transaction or perfor-13 mance.

14 (3) The terms of the contract are determined by the15 substantive law applicable to it.

### §39A-1-15. Time and place of sending and receipt.

(a) Unless otherwise agreed between the sender and the
 recipient, an electronic record is sent when it:

(1) Is addressed properly or otherwise directed properly
to an information processing system that the recipient has
designated or uses for the purpose of receiving electronic
records or information of the type sent and from which the
recipient is able to retrieve the electronic record;

8 (2) Is in a form capable of being processed by that9 system; and

(3) Enters an information processing system outside the
control of the sender or of a person that sent the electronic
record on behalf of the sender or enters a region of the
information processing system designated or used by the
recipient which is under the control of the recipient.

(b) Unless otherwise agreed between a sender and therecipient, an electronic record is received when:

(1) It enters an information processing system that the
recipient has designated or uses for the purpose of receiving electronic records or information of the type sent and
from which the recipient is able to retrieve the electronic
record; and

(2) It is in a form capable of being processed by thatsystem.

(c) Subsection (b) of this section applies even if the place
the information processing system is located is different
from the place the electronic record is deemed to be
received under subsection (d) of this section.

(d) Unless otherwise expressly provided in the electronic
record or agreed between the sender and the recipient, an
electronic record is deemed to be sent from the sender's
place of business and to be received at the recipient's place
of business. For purposes of this subsection, the following
rules apply:

(1) If the sender or recipient has more than one place of
business, the place of business of that person is the place
having the closest relationship to the underlying transaction;

(2) If the sender or the recipient does not have a place of
business, the place of business is the sender's or recipient's
residence, as the case may be.

41 (e) An electronic record is received under subsection (b)
42 of this section even if no individual is aware of its receipt.

43 (f) Receipt of an electronic acknowledgment from an
44 information processing system described in subsection (b)
45 of this section establishes that a record was received but,
46 by itself, does not establish that the content sent corre47 sponds to the content received.

48 (g) If a person is aware that an electronic record pur-49 portedly sent under subsection (a) of this section, or purportedly received under subsection (b) of this section, 50 was not actually sent or received, the legal effect of the 51 52 sending or receipt is determined by other applicable law. Except to the extent permitted by the other law, the 53 54 requirements of this subsection may not be varied by agreement. 55

#### §39A-1-16. Transferable records.

1 (a) In this section, "transferable record" means an 2 electronic record that:

3 (1) Would be a note under article three, chapter forty-six
4 of this code or a document under article seven of said
5 chapter if the electronic record were in writing; and

6 (2) The issuer of the electronic record expressly has 7 agreed is a transferable record.

8 (b) A person has control of a transferable record if a 9 system employed for evidencing the transfer of interests in 10 the transferable record reliably establishes that person as 11 the person to which the transferable record was issued or 12 transferred.

(c) A system satisfies subsection (b) of this section and a
person is deemed to have control of a transferable record
if the transferable record is created, stored and assigned in

16 such a manner that:

(1) A single authoritative copy of the transferable record
exists which is unique, identifiable and, except as otherwise provided in subdivisions (4), (5) and (6) of this
subsection, unalterable;

(2) The authoritative copy identifies the person assertingcontrol as:

23 (A) The person to which the transferable record was24 issued; or

(B) If the authoritative copy indicates that the transfer-able record has been transferred, the person to which the

27 transferable record was most recently transferred;

(3) The authoritative copy is communicated to and
maintained by the person asserting control or its designated custodian;

31 (4) Copies or revisions that add or change an identified
32 assignee of the authoritative copy can be made only with
33 the consent of the person asserting control;

(5) Each copy of the authoritative copy and any copy of
a copy is readily identifiable as a copy that is not the
authoritative copy; and

37 (6) Any revision of the authoritative copy is readily38 identifiable as authorized or unauthorized.

39 (d) Except as otherwise agreed, a person having control 40 of a transferable record is the holder, as defined in section 41 two hundred one, article one, chapter forty-six of this 42 code, of the transferable record and has the same rights 43 and defenses as a holder of an equivalent record or writing 44 under said chapter, including, if the applicable statutory 45 requirements under section three hundred two, article 46 three of said chapter, section five hundred one, article 47 seven of said chapter or section three hundred eight, 48 article nine of said chapter are satisfied, the rights and 49 defenses of a holder in due course, a holder to which a 50 negotiable document of title has been duly negotiated or a 51 purchaser, respectively. Delivery, possession and indorse-52 ment are not required to obtain or exercise any of the 53 rights under this subsection.

(e) Except as otherwise agreed, an obligor under a
transferable record has the same rights and defenses as an
equivalent obligor under equivalent records or writings
under chapter forty-six of this code.

58 (f) If requested by a person against which enforcement 59 is sought, the person seeking to enforce the transferable 60 record shall provide reasonable proof that the person is in control of the transferable record. Proof may include 61 access to the authoritative copy of the transferable record 62 and related business records sufficient to review the terms 63 64 of the transferable record and to establish the identity of 65 the person having control of the transferable record.

#### §39A-1-17. Relationship with federal law.

- 1 The enactment of this article is an enactment of the
- 2 uniform electronic transactions act (UETA) as approved
- 3 for enactment in all of the states by the national confer-
- 4 ence of commissioners on uniform state laws in one
- 5 thousand nine hundred ninety-nine and is an exception to
- 6 preemption of state law as permitted by section one
- 7 hundred two of the federal "Electronic Signatures in
- 8 Global and National Commerce Act", Public Law No. 106-
- 9 229, 15 U.S.C. 7001.

# ARTICLE 2. CONSUMER PROTECTIONS AND RESPONSIBILITIES IN ELECTRONIC TRANSACTIONS.

#### §39A-2-1. Consent to electronic records.

Notwithstanding the provisions of article one of this 1 2 chapter, if a statute, regulation or other rule of law 3 requires that information relating to a transaction or 4 transactions in or affecting interstate or foreign commerce be provided or made available to a consumer in writing, 5 the use of an electronic record to provide or make avail-6 7 able such information satisfies the requirement that such 8 information be in writing if:

9 (1) The consumer has affirmatively consented to such10 use and has not withdrawn such consent;

(2) The consumer, prior to consenting, is provided witha clear and conspicuous statement;

13 (A) Informing the consumer of: (i) Any right or option of 14 the consumer to have the record provided or made avail-15 able on paper or in nonelectronic form; and (ii) the right of the consumer to withdraw the consent to have the record 16 17 provided or made available in an electronic form and of 18 any conditions, consequences, which may include termina-19 tion of the parties' relationship, or fees in the event of such 20withdrawal:

(B) Informing the consumer of whether the consent
applies: (i) Only to the particular transaction which gave
rise to the obligation to provide the record; or (ii) to
identified categories of records that may be provided or
made available during the course of the parties' relationship;

(C) Describing the procedures the consumer must use to
withdraw consent as provided in paragraph (A) of this
section and to update information needed to contact the
consumer electronically; and

31 (D) Informing the consumer: (i) How, after consent, the
32 consumer may, upon request, obtain a paper copy of an
33 electronic record; and (ii) whether any fee will be charged
34 for such copy;

35 (3) The consumer:

36 (A) Prior to consenting, is provided with a statement of
37 the hardware and software requirements for access to and
38 retention of the electronic records; and

(B) Consents electronically, or confirms his or her
consent electronically, in a manner that reasonably
demonstrates that the consumer can access information in
the electronic form that will be used to provide the information that is the subject of the consent; and

(4) After the consent of a consumer in accordance with
subdivision (1) of this section, if a change in the hardware
or software requirements needed to access or retain
electronic records creates a material risk that the consumer will not be able to access or retain a subsequent
electronic record that was the subject of the consent, the
person providing the electronic record:

(A) Provides the consumer with a statement of: (i) The
revised hardware and software requirements for access to
and retention of the electronic records; and (ii) the right to
withdraw consent without the imposition of any fees for

55 such withdrawal and without the imposition of any

- 56 condition or consequence that was not disclosed under
- 57 subparagraph (ii), paragraph (A), subdivision two of this
- 58 subsection; and
- 59 (B) Again complies with subdivision (3).

# §39A-2-2. Preservation of consumer protection; verification or acknowledgment.

- 1 (a) Nothing in this article affects the content or timing
- 2 of any disclosure or other record required to be provided
- 3 or made available to any consumer under any statute, rule,
- 4 regulation or other rule of law.
- 5 (b) If a law that was enacted prior to this article ex-
- 6 pressly requires a record to be provided or made available
- 7 by a specified method that requires verification or ac-
- 8 knowledgment of receipt, the record may be provided or
- 9 made available electronically only if the method used
- 10 provides verification or acknowledgment of receipt.

# §39A-2-3. Effect of failure to obtain electronic consent or confirmation.

- 1 (a) The legal effectiveness, validity or enforceability of
- 2 any contract executed by a consumer shall not be denied
- $3 \quad {\rm solely} \ {\rm because} \ {\rm of} \ {\rm the} \ {\rm failure} \ {\rm to} \ {\rm obtain} \ {\rm electronic} \ {\rm consent} \ {\rm or}$
- ${\ \ \, 4\ \ \, confirmation of \ consent \ by \ that \ consumer \ in \ accordance}$
- 5 with paragraph (B), subdivision three, section one of this
- 6 article.

# §39A-2-4. Prospective effect.

1 Withdrawal of consent by a consumer shall not affect 2 the legal effectiveness, validity or enforceability of elec-3 tronic records provided or made available to that consumer in accordance with section one of this article prior 4 5 to implementation of the consumer's withdrawal of consent. A consumer's withdrawal of consent shall be 6 effective within a reasonable period of time after receipt 7 of the withdrawal by the provider of the record. Failure to 8

9 comply with subdivision (4), section one of this article

10 may, at the election of the consumer, be treated as a

11 withdrawal of consent for purposes of this subsection.

### §39A-2-5. Prior consent.

- 1 This section does not apply to any records that are 2 provided or made available to a consumer who has con-3 sented prior to the effective date of this title to receive
- 4 such records in electronic form as permitted by any
- 5 statute regulation or other rule of law

# 5 statute, regulation or other rule of law.

# §39A-2-6. Oral communications.

- 1 An oral communication or a recording of an oral com-
- 2 munication shall not qualify as an electronic record for
- 3 purposes of this article except as otherwise provided under
- 4 applicable law.

# §39A-2-7. Retention; accuracy and accessibility.

- 1 (a) If a statute, rule, regulation or other rule of law 2 requires that a contract or other record relating to a 3 transaction in or affecting interstate or foreign commerce 4 be retained, that requirement is met by retaining an 5 electronic record of the information in the contract or 6 other record that:
- 7 (1) Accurately reflects the information set forth in the8 contract or other record; and
- 9 (2) Remains accessible to all persons who are entitled to 10 access by statute, regulations or rule of law, for the period 11 required by such statute, regulation or rule of law, in a 12 form that is capable of being accurately reproduced for 13 later reference, whether by transmission, printing or 14 otherwise.
- (b) A requirement to retain a contract or other record in
  accordance with subsection (a) of this section does not
  apply to any information whose sole purpose is to enable

18 the contract or other record to be sent, communicated or

19 received.

### §39A-2-8. Retention; originals.

1 If a statute, regulation or other rule of law requires a 2 contract or other record relating to a transaction in or affecting interstate or foreign commerce to be provided, 3 4 available or retained in its original form, or provides consequences if the contract or other record is not pro-5 6 vided, available or retained in its original form, that 7 statute, rule, regulation or rule of law is satisfied by an electronic record that complies with section seven of this 8 9 article

# §39A-2-9. Retention; checks.

- 1 If a statute, rule, regulation or other rule of law requires
- 2 the retention of a check, that requirement is satisfied by
- 3 retention of an electronic record of the information on the
- 4 front and back of the check in accordance with section
- 5 seven of this article.

# §39A-2-10. Accuracy and ability to retain contracts and other records.

- 1 If a statute, rule, regulation or other rule of law requires
- 2 that a contract or other record relating to a transaction in
- 3 or affecting interstate or foreign commerce be in writing,
- 4 the legal effect, validity or enforceability of an electronic
- 5 record of such contract or other record may be denied if
- 6 such electronic record is not in a form that is capable of
- 7 being retained and accurately reproduced for later refer-
- 8 ence by all parties or persons who are entitled to retain the
- 9 contract or other record.

# §39A-2-11. Exceptions.

- 1 The provisions of article one of this chapter do not apply
- 2 to:

3 (1) Court orders or notices, or official court documents
4 (including briefs, pleadings, and other writings) required
5 to be executed in connection with court proceedings;

6 (2) Any notice of:

7 (A) The cancellation or termination of utility services8 (including water, heat and power);

9 (B) Default, acceleration, repossession, foreclosure, evic10 tion or the right to cure, under a credit agreement secured
11 by, or a rental agreement for, a primary residence of an
12 individual;

13 (C) The cancellation or termination of health insurance
14 or benefits or life insurance benefits (excluding annuities);
15 or

(D) Recall of a product, or material failure of a product,that risks endangering health or safety; or

18 (3) Any document required to accompany any transpor-

19 tation or handling of hazardous materials, pesticides or20 other toxic or dangerous materials.

### §39A-2-12. Severability.

1 If any provision of this article be found by a court of 2 competent jurisdiction to be unenforceable under the 3 constitution of this state or the laws and constitutions of 4 the United States, the remaining provisions of this article 5 shall be severable and shall continue in full force and 6 effect.

#### ARTICLE 3. DIGITAL SIGNATURES; STATE ELECTRONIC RECORDS AND TRANSACTIONS.

### §39A-3-1. Definitions.

- 1 (1) "Certificate" means a computer-based record that:
- 2 (A) Identifies the certification authority issuing it;
- 3 (B) Names or identifies its subscriber;

4 (C) Contains the subscriber's public key; and

5 (D) Is digitally signed by the certification authority6 issuing it.

7 (2) "Certification authority" means a person who issues8 a certificate.

9 (3) "Digital mark" consists of an electronic code indicat-10 ing approval or confirmation which is entered into a 11 protected digital record following access protocols which 12 identify the user and require a password, personal identifi-13 cation number, encrypted card or other security device 14 which restricts access to one or more authorized individu-15 als; and

(4) "Digital signature" consists of a message transformed using an asymmetric cryptosystem so that a person
having the initial message and the signer's public key can
accurately determine:

(A) Whether the transformed message was created using
the private key that corresponds to the signer's public key;
and

(B) Whether the initial message has been altered sincethe message was transformed.

# §39A-3-2. Acceptance of electronic signature by governmental entities in satisfaction of signature requirement.

(a) Any governmental entity may, by appropriate official
 action, authorize the acceptance of electronic signatures in
 lieu of original signatures on messages or filings requiring
 one or more original signatures, subject to the require ments and limitations of section three of this article.

6 (b) Any governmental entity may elect to participate and
7 utilize the secretary of state's digital signature authority
8 and registry. Upon acceptance of and registration with the
9 secretary of state's digital signature authority and registry,
10 the governmental entity's electronic transactions are

bound to the regulation of the authority and registry and
those rules promulgated thereunder. Any governmental
entity not required to participate, but which elects to
participate, may withdraw at any time from the program
upon notification of the secretary of state and all others
who utilize that entity's digital signature program.

17 (c) Any governmental entity may adopt, in the manner provided by law, an ordinance, rule or official policy 18 designating the documents on which electronic signatures 19 are authorized and the type or types of electronic signa-20 tures which may be accepted for each type of document. 21 22 Those governmental entities not subject to the provisions 23 of chapter twenty-nine-a of this code which proposes to authorize the acceptance of electronic signatures on 24 documents filed with that entity shall give public notice of 25 the proposed adoption in a manner prescribed by law, an 26 ordinance, rule or official policy, but in no case for less 27 28 than thirty days before adoption.

(d) Any governmental entity which intends to extend,
modify or revoke the authority to accept electronic
signatures shall do so by the same means and with the
same notice as required in this section for adoption.

# §39A-3-3. Duties of the secretary of state; state agencies use of electronic signatures.

(a) The secretary of state shall propose legislative rules 1 2 for promulgation in accordance with the provisions of article three, chapter twenty-nine-a of this code to estab-3 4 lish standards and processes to facilitate the use of elec-5 tronic signatures in all governmental transactions by state agencies subject to chapter twenty-nine-a of this code. 6 The rules shall include minimum standards for secure 7 8 transactions to promote confidence and efficiency in 9 legally binding electronic document transactions. The rules may be amended from time to time to keep the rules 10 11 current with new developments in technology and im-12provements in secured transaction processes.

13 (b) The secretary of state is designated the certification 14 authority and repository for all governmental agencies 15 which are subject to chapter twenty-nine-a of this code 16 and shall regulate transactions and digital signature verifications. The secretary may enter into reciprocal 17 agreements with all state and federal governmental 18 19 entities to promote the efficient governmental use of 20 electronic transactions. The secretary of state may propose legislative rules for issuing certificates that bind 21 22 public keys to individuals, and other electronic transaction 23 authentication devices as provided for in this article. The secretary of state is further authorized to contract with a 24 25 private entity to serve as certification authority for the 26 state of West Virginia. This private certification authority 27 may contract with persons to provide certification service. Any contract entered into must require the certification 28 29 authority to meet the requirements of this article and any 30 rules promulgated by the secretary of state.

(c) Nothing contained in this article may be construed
to mandate any specific form of technology, process or
standard to be the only technology, process or standard
which may be utilized by state entities. Nor may anything
contained in this article be construed to limit the secretary
of state in adopting by legislative rule, alternative technologies to authorize electronic signatures.

#### §39A-3-4. Secretary of state; liability.

- 1 The secretary of state, serving as authority and reposi-
- 2 tory of signature keys for governmental entities shall
- 3 revoke any signature key when the secretary has reason to
- 4 believe that the digital signature key has been stolen,
- 5 fraudulently used or otherwise compromised. This article
- 6 creates no liability upon the secretary of state for any
- 7 transaction compromised by any illegal act or inappropri-
- 8 ate uses associated with electronic signatures.

#### §39A-3-5. Severability.

1 If any provision of this article be found by a court of 2 competent jurisdiction to be unenforceable under the 3 constitution of this state or the laws and constitutions of 4 the United States, the remaining provisions of this article 5 shall be severable and shall continue in full force and 6 effect.

### CHAPTER 46A. WEST VIRGINIA CONSUMER CREDIT AND PROTECTION ACT.

#### ARTICLE 6I. CONSUMER PROTECTIONS IN ELECTRONIC TRANSACTIONS.

### §46A-6I-1. Definitions.

- 1 (a) For purposes of this article, the terms herein have the
- 2 meaning ascribed in section two, article one, chapter
- 3 thirty-nine-a of this code.
- 4 (b) "Consumer transaction" means a transaction involv-
- 5 ing an individual with respect to or primarily affecting
- 6 personal, family, household or agricultural purposes.

### §46A-6I-2. Electronic response to electronic notices.

- 1 In a consumer transaction, when a consumer is required
- $2 \quad \mbox{to provide notice to exercise or preserve the consumer's}$
- 3 rights under any law, the consumer may exercise or
- 5 consumer was provided with notice of that right.

# §46A-6I-3. Receipt of electronic record.

- 1 Notwithstanding the provisions of article one, chapter 2 thirty-nine-a of this code, in a consumer transaction, an 3 electronic record is not sent to or received by a party if the 4 sender has actual knowledge that such party did not actually receive the electronic record. In that case, the 5 sender's sole obligation shall be to take reasonable steps to 6 7 attempt redelivery using information in the sender's files. This redelivery requirement is satisfied if the sender sends 8 9 the electronic record to a different electronic mail address
- 10 or to a postal address the sender has on file.

#### §46A-6I-4. Electronic transferable records.

- 1 (a) In addition to the provisions of article one, chapter
- 2 thirty-nine-a of this code, this section applies to transfer-
- 3 able records in a consumer transaction.
- 4 (b) If payment is made to a person indicated to be in
- 5 control of a transferable record, as described in section
- 6 sixteen, article one of this chapter, by a system employed
- 7 for evidencing the transfer of interest in the transferable
- $8 \quad$  records, then the obligor is discharged to the extent of the
- 9 payment as permitted by article three, chapter forty-six of
- 10 this code.

# §46A-6I-5. Relationship with federal and state law.

- 1 The requirements of this article are intended to supple-
- 2 ment, not to modify, limit, or supersede, the requirements
- 3 of the federal Electronic Signatures in Global and Na-
- 4 tional Commerce Act, Public Law No. 106-229, 15 U.S.C.
- 5 7001 or article one of this chapter.

# §46A-6I-6. Waiver.

- 1 In consumer transactions, the rules and requirements set
- 2 out in this article may not be changed by agreement of the
- 3 parties.

# §46A-6I-7. Severability.

- 1 If any provision of this article be found by a court of
- 2 competent jurisdiction to be unenforceable under the
- 3 constitution of this state or the laws and constitutions of
- 4 the United States, the remaining provisions of this article
- 5 shall be severable and shall continue in full force and 6 effect.

# CHAPTER 55. ACTIONS, SUITS AND ARBITRATION; JUDICIAL SALE.

### ARTICLE 8. ACTIONS ON CONTRACTS.

§55-8-15. Choice of law for computer information agreements.

1 A choice of law provision in a computer information 2 agreement which provides that the contract is to be 3 interpreted pursuant to the laws of a state that has enacted uniform computer information transactions act, as pro-4 5 posed by the national conference of commissioners on 6 uniform state laws, or any substantially similar law, is 7 voidable and the agreement shall be interpreted pursuant 8 to the laws of this state if the party against whom enforce-9 ment of the choice of law provision is sought is a resident 10 of this state or has its principal place of business located in this state. For purposes of this section, a "computer 11 12 information agreement" means as agreement that would be governed by the uniform computer transactions act or 13 14 substantially similar law as enacted in the state specified 15 in the choice of laws provision if that state's laws were applied to the agreement. 16

The Joint Committee on Enrolled Bills hereby certifies that the foregoing bill is correctly enrolled.

Chairman Senate Committee

ench Chairman House Committee

Originated in the Senate.

In effect ninety days from passage.

Clerk of the Senate

Clerk of the House of Delegates

mhle President of the Senate

Speaker House of Delegates

The within IS appnoved Day of ..... 2001. Governor 8 GCU 326-C

PRESENTED TO THE GOVEFINOF ł 212 Time.

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